

Thanks, SRC!

- “I have recently been the very fortunate recipient of the services you offer low-income senior citizens. To simply say ‘thank you’ wouldn’t even scratch the surface of how I feel. But, I can say if the improvements that were made had been up to me and my financial capabilities, none of this could have happened.

Gentlemen from Sustainable Resources Center [and their contractors] have contributed their knowledge and skills toward the goal of my living in a safer, warmer and more cost-efficient house. They have all been professional and courteous, from the beginning to the completion of the projects.

For all of this, I thank each and every one of you. I feel very blessed.”

-Weatherization client, March 2010

- “Thank you again for all that SRC does to help families with small children. Everyone we dealt with at SRC has been incredibly helpful and kind. What a great organization!”

-Lead Hazard Control client, March 2010

- “Your participation and services at our Parent Connect event were appreciated. Your contribution was instrumental to the success of the event. Many of our children and families received the services they needed. We are grateful that you took the time to share your expertise with us and we look forward to your participation at [our] future events.”

-Education & Outreach Screening Event, March 2010

- “To everyone who has helped us at SRC,

We are so happy and grateful for all the help our family has received from SRC! To find a program that could perform the necessary risk assessments and guide us through making our house safer by reducing lead risks was a real blessing. To get new windows and all of the work for free was FANTASTIC!

We love our new windows and knowing that our house is free from lead hazards is great! I asked our daughter what she wanted to say about the windows... ‘It’s so different and shiny!’ This was great preparation for our next child who will be here in March! Thank you all for helping our family and all the other families you serve! Thanks!

-Lead Hazard Control client, February 2010

- “I just wanted to let you know how grateful I am to Sustainable Resources Center for the work that has been done in my home! The energy audit was very helpful and I appreciated the suggestions you made.

When I qualified for energy assistance, I had no idea that the energy audit could lead to replacement of my furnace and water heater, funded by the program. As you know, I'm one of the many who have lost their jobs because of the economy 10 months ago. Last winter, a heating contractor advised me that I might need to replace the furnace within a year. Being unemployed has been a financial struggle as a single parent, and when I learned that my 20-year old furnace would be replaced, along with the water heater, I was elated! Short of finding a new job, this was the best news I could have received!

The furnace and water heater were replaced by [contractors]. The new equipment was delivered the day before installation, and they arrived promptly at the time scheduled on the day it was installed. They were very professional and were focused on their work, but also friendly. When they finished, I went downstairs to do the clean-up and was surprised to see that all the clean-up had already been done and all of the old equipment had been removed and hauled away. I was very pleased with their work!

This is a wonderful program, and I'm thankful that I was able to benefit from it!"

-Weatherization client, February 2010

- "Thank you for coming and teaching the preschoolers about lead and the importance of washing our hands, taking off our shoes and eating healthy food! The students loved the puppet show, song and activities. This week they have been extremely aware of washing their hands. Thanks!

-Education & Outreach Preschool Presentation, October 2009

- "SRC Staff: Thank you from the bottom of our hearts for the new lead-free windows! Your program has blessed our lives and we are reassured knowing our daughter is no longer in danger of lead poisoning from the windows. They look beautiful and keep our house so warm! Thank you also for acting so swiftly to get them in."

-Lead Hazard Control client, 2009

"I am sending this note to say: Thank You – Thank You – Thank You! Your organization and this program [is] absolutely AWESOME! Every staff member I interacted with was professional, friendly and kind.

In addition to the financial assistance with my heating bill, the replacement of my old worn-out furnace and weatherization work has already shown dividends. My energy consumption and my utility bills have been greatly reduced!

What a remarkable 'win-win' program for the community – contractors and homeowners alike! You folks should be quite proud of the work that you do. This is a small token of the huge appreciation that I feel as one of those who has benefitted from it. Keep up the great work and thanks again!"

-Weatherization client, 2009

- “Dear Windows Team: WOW! The new windows are awesome! We can’t even believe we have these new windows! This is such an incredible blessing to our family. Thank you so much for working hard on behalf of our family! You were all great to work with and we appreciate all you do SO much! Thank you!”

-Lead Hazard Control client, 2009

- “Thank you to all the SRC staff and interns for working with us at the Head Start agencies in Dakota, Carver and Scott counties to schedule [a] Leadie Eddie [visit]! We felt it was a great success (particularly on our last day in South St Paul!), and we appreciate your work.

You provide such an important service to the community, and we look forward to working with you again to help identify and educate on the dangers of lead. Thanks You!”

-Education & Outreach Head Start Screening & Presentation, 2009

- “To all the people who are part of your great program: A big THANK YOU! I feel like I have won the lottery! So much appreciated the assistance of your organization and a ‘big hats off’ to everyone who participated. All involved were most cordial and helpful. It’s nice to know there are programs like this available!”

-Weatherization client, 2009

- “To Everyone at SRC: When we learned that our youngest son had elevated levels of lead in his system, it really crushed my wife and me. Not only did we feel concern for our son, but we also felt like ‘bad parents’. Luckily, we were given the tools and the education to help his situation and we learned how to keep this from happening again.

Most importantly, we were given an opportunity to replace some of the main possible causes of the lead problem in the first place – the windows of our house. We had been replacing a window here and there over the years as our budget would allow. Thanks to the grant and the help of SRC, we were able to replace (or refurbish) every single window that so desperately needed it. Thank you.

We also want to commend [the Lead Hazard Control Crew Supervisor] and her crew for doing a remarkable job! It was odd to have to move out of our own house for a week. Not only were there ‘strangers’ in our home, but we had no idea what we would return to. Neighbors commented on how hard the crew worked and our house, the floors, the buffet, the sills...all were cleaner than when we left them! They were open to communication when we needed it, which was very important to us and made us feel confident about what was going on.

Without SRC, our windows would still be chipped and worn. Without the program, there was still a chance that our family could get sick. Without the SRC Crew, our house wouldn't look as beautiful as it does. We didn't know that we would need help, but we are so thankful that SRC was there when we needed them most. Thank you again.

-Lead Hazard Control client, 2009

- “Thank you for taking part in the Division of Indian Work’s Mdokeku Wopila-Summer Gratitude Event. We appreciate your participation and hope that we can count on you again sharing information with the community for any future events.”

-Education & Outreach Head Start Screening & Presentation, 2009

- “HealthChoices would like to thank you for your participation in the Chicago Day of Hope HealthChoices Children’s Hospital and Safety Fair this year! About 175 parents and their children attended the event to learn about the great resources your agency provides. Your active participation in this event and commitment to bettering the Phillips community is much appreciated!”

-Education & Outreach Head Start Screening & Presentation, 2009